NORTH SHORE SKATING CLUB
CONTRACT ICE POLICIES AND PROCEDURES
FALL- SPRING 2020-2021
ice@NSskating.org

CONTRACT PERIOD

START DATE: Tuesday, September 8, 2020

END DATE: Saturday, June 26, 2021

AVAILABILITY: Our season runs for 42 weeks with sessions available seven days a week. All sessions and classes are at the Burbank Ice Arena in Reading EXCEPT those held on Tuesdays which are at Hockeytown in Saugus.

NO ICE ON THE FOLLOWING DATES: 11/26 (thu), 12/24 (thu), 12/25 (fri), 12/26 (sat), 12/31 (thu), 1/1 (fri), 4/4 (sun) as well as three days in May for the NS Open tentatively scheduled for 5/14-5/16 or 5/21-5/23.

RULES & REQUIREMENTS

- All balances must be in good standing. (No outstanding balances greater than 45 days.) This means that invoices for summer contract ice MUST be paid.
- For contracting ice, preference will be given to representing members until August 31, 2020. On September 1st, non-representing (Associate Members) will be permitted to book contract ice.

BOOKING

The booking system will go live at 8 AM on Tuesday, August 25th. Visit www.NSskating.org and click the "Book Ice" button on the home page or "Book Ice" on the navigation bar and follow the prompts to reserve your sessions.

BULK DISCOUNTS

Skaters that contract five (5) or more sessions (Freestyle, Moves & Power) will receive a $1.00 discount per session. For families, a bulk discount will be given to both/all skaters so long as the average number of contracted sessions is five or more per skater.

BILLING

- All contracted ice is calculated annually and divided up into even installments. For those booking in August/September the ice will be split into ten (10) even installments and invoiced each month (Sept – June).
- Invoices are typically sent on the 1st of each month and are due upon receipt. (Please note: September's invoice is usually on/around September 15th.)
- The annual contract for each session is calculated by taking the contract price and multiplying that by the number of occurrences during the season.

CHANGES / CANCELLATIONS

Members may make changes to the ice contract without penalty up until 5:00 PM on September 7th, 2020. After this deadline the following applies:

- Additions may be made at no additional charge.
- Changes (switching sessions) may be made and are subject to a $10.00 administrative fee for the recalculation of the contract ice installment invoice.
- Cancellations may be made and are subject to a **$20.00 fee** for **each session dropped.**

Members must use the ***Contract Ice Change Form*** to make changes/drops. This form can be found on our website at: www.nsskating.org/members

- Ice cancellations will not be accepted after March 15, 2021.

WALK-ONS

Skaters may book additional sessions throughout the year. These "walk-ons" should be booked IN ADVANCE through the system and payment will be required at the time of the booking. The walk-on feature will be turned on at the conclusion of the contracting period (5:00 PM on September 7th, 2020). Please note: the system publishes our non-member rate. To receive the discounted member walk-on rate, you MUST use the code "**member**" at the time of booking. (Refunds/credits for overpayments cannot be processed.)

WALK-ON SLIPS

Walk-on slips are awarded to skaters who contract freestyle sessions:

Ice contracts beginning September 2020–December 2020: two (2) walk-on slips per freestyle session.
Ice contracts beginning January 2021 – March 15, 2021: one (1) walk-on slip per freestyle session.
Ice contracts submitted after March 15, 2021: zero/no walk-on slips awarded.

Walk-on Slips are subject to the terms and conditions outlined below:

- No skater shall receive more than eight (8) walk-on slips per contract season (Sept-Jun).
- Walk-on slips are non-transferable, except within families who have two or more contracted Senior Club members.
- All walk-on slips issued for the 2020-2021 season **expire on June 26, 2021**.
- Walk-on slips cannot be used as payment for any portion of your monthly ice bill.
- Dropping a session, may result in a loss of walk-on slips awarded for that session and if already used, may result in skater being billed for sessions skated with a walk-on slips.
- Skaters who are on a medical leave an extended period may lose walk-on slips awarded.

To use a "slip", members should enter the code "**WALKON"** when booking the session. Members are asked to keep track of how many walk-ons they have and when they have been used. Members who use this code without having walk-ons available will be billed for the session and may be subject to a $10 administrative charge.

SAME DAY SWITCHES

Same Day Session Switches will be allowed on an unlimited basis. These switches are a club benefit and privilege for contracting members and are subject to the rules outlined below:

- The sessions must be on the same day.
- Skaters should check the booking system for availability and then email their request to ice@NSskating.org.
- The earlier these requests can be made, the more helpful this will be for this benefit to work.

SESSION LEVEL REQUIREMENTS

Sessions are limited 22 skaters. Skaters may only skate on sessions for which they are qualified:

Freestyle ♦♦	Skaters who have passed Intermediate Freestyle or higher or passed Adult Gold.
Freestyle ♦	Skaters who has passed Preliminary Freestyle or higher.
Freestyle ■	Skaters who have passed Learn-to-Skate Basic 3 or Adult 3 or higher.
Freestyle ●	Skaters of any level.
Power I	Skaters who have passed Learn-to-Skate Freeskate 1 through Pre-Juvenile Moves .
Power II	Skaters who have passed Juvenile Moves or higher.
Moves	Skaters who have passed Learn-to-Skate Freeskate 3 through Senior moves.

SESSIONS / CLASSES

- Sessions in **Burbank** may in whole or in part be preempted for show rehearsals and/or any other special clinics or exhibitions.
- Specific sessions may be designated for "pair skating" at the discretion and advanced permission of the Board of Directors.
- Skaters who contract Power I and pass Juvenile Moves may switch to Power II.

SHOW REQUIREMENTS

- To qualify to skate in our annual Ice Spectacular, members *should* contract at least one freestyle session by September 15, 2020 and through June 26, 2021.
- Eligible soloists (and those who anticipate reaching eligibility) *should* contract at least three freestyle sessions by September 15, 2020 and through June 26, 2021.

ICE POLICIES AND PROCEDURES, SCHEDULES AND RATES ARE SUBJECT TO CHANGE AT ANY TIME